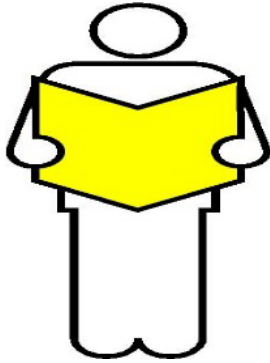


About Incidents



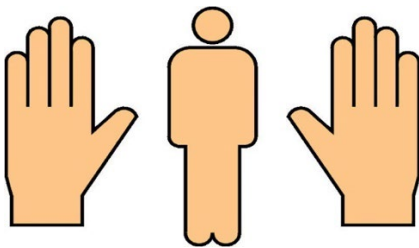
- This information is written in an easy to read way.

- We use pictures to explain some ideas.

- You can ask for help to read this information.

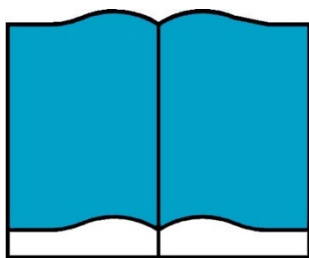
- A family member, friend or support person may be able to help you.

- Let us know if you would like us to help you.



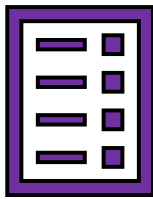
- This Easy Read information is a shorter version of another document.

- You can ask us for a copy of the longer document.

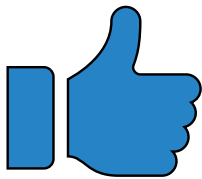


What is an Incident?

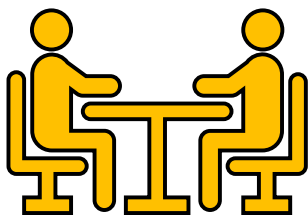
An incident is a situation where you may not be safe or treated correctly.



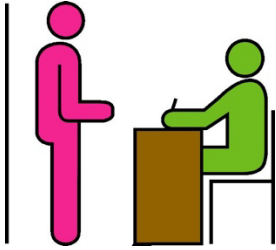
Our workers have procedures to follow in case there is an incident.



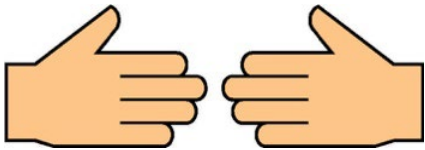
Our workers will do their best to make sure you are safe.



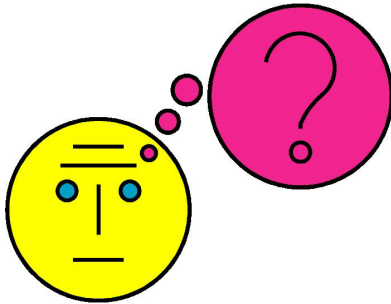
If you think you have been involved in an incident or you do not feel safe you can tell staff about it.



After an incident, we will tell you what we did to fix the incident.



We will offer you help and support.



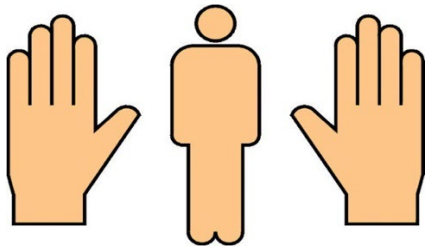
We will also ask for your opinion about the incident.



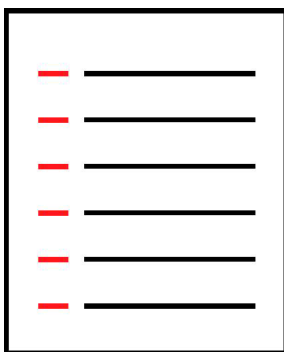
We will use this information to help us improve our services



We may need to give information about an incident involving you to the NDIS Commission



You can ask for help to contact an advocate.



You also can tell us if you want more information about our incident procedures.

Contact Us:



You can call us on (08) 8725 0681



You can visit our office

14 Krummel Street, Mount Gambier, SA



You can visit our website

<https://www.miromainc.com.au>